

# TENANT FEES SCHEDULE



[www.burnettdavieslettings.co.uk](http://www.burnettdavieslettings.co.uk)

## NEW ASSURED SHORTHOLD TENANCIES (ASTs) SIGNED ON OR AFTER 1 SEPT 2019

### **Early Termination (tenant's request)**

If the tenant request to leave their contract early, they shall be liable for the Landlords costs in re-letting the property as well as the rent due under the tenancy until the start date of the replacement tenancy or the end of the term whichever is the sooner. The tenant will also be liable for the landlords cost of re-letting of £240.00 (inc VAT) payable to the Agent.

### **Rent Arrears / Returned Payments**

£30.00 (inc VAT) per letter, telephone call or email requesting payment plus interest at 3% above the Bank of England Base Rate from the due date until paid on any outstanding sums in order to cover the agent's costs associated with chasing unpaid rent.

### **Missed appointments**

Where the actions of the tenant results in a missed appointment, the tenant is liable for the agent's time in remedying the situation which is charged at £30.00 (inc VAT) per missed appointment (including routine property Inspections) plus any actual costs incurred (such as contractor charges).

### **Avoidable or purposeful damage to the property**

Tenants are liable to the actual cost of remedying any damage incurred (as detailed in a contractor's invoice) plus the agent's costs in obtaining any necessary permissions, sourcing providers and travel costs which will be charged at £30.00 (inc VAT).

### **Lost key(s) or other Security Device(s)**

Tenants are liable to the actual cost of replacing any lost key(s) or other security device(s) plus the agent's costs in obtaining any necessary permissions, sourcing providers and travel costs which will be charged at £30.00 (inc VAT). If the loss results in locks needing to be changed, the actual costs of a locksmith, new lock and replacement keys for the tenant, landlord and any other person requiring keys will be charged to the tenant.

### **Emergency/out of hours call-out fees**

Where the actions of the tenant results in the agent (or their nominated contractor) attending the property outside of normal office hours, the agent's time to remedy the situation is charged at £30.00 (inc VAT) plus any actual costs incurred (such as contractor invoices).

Please ask a member of staff if you have any questions about our fees.

### **CLIENT MONEY PROTECTION:**

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### **INDEPENDENT REDRESS:**

[www.tpos.co.uk](http://www.tpos.co.uk)

